

OFFICIAL RECORD INDEX
Enloe Texas 75441
Docket: 1362636-75441

ITEM	DESCRIPTION	Date Entered Into Record
1.	Request/approval to study for discontinuance	12/03/2010
2.	Notice to Headquarters of suspension	N/A
3.	Notice to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	12/07/2010
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report and original photos of building deficiencies	12/07/2010
7.	Post Office and community photos	01/07/2011
8.	PS Form 150, Postmaster Workload Information	01/10/2011
9.	Worksheet for calculating work service credit	01/10/2011
10.	Window transaction record	01/06/2011
11.	Record of incoming mail	01/07/2011
12.	Record of dispatched mail	01/07/2011
13.	Administrative postmaster/OIC comments	12/08/2010
14.	Inspection Service/local law enforcement vandalism reports	12/20/2010
15.	Post Office fact sheet	01/26/2011
16.	Community fact sheet	01/07/2011
17.	Alternate service options/cost analysis	01/26/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal – Fact sheet (with past 3 fiscal years revenue and revenue units)	01/10/2011
19.	Analysis of investigative findings/recommendations	01/21/2011
20.	Questionnaire instruction letter to postmaster/OIC	01/25/2011
21.	Cover letter, questionnaire, and enclosures	01/27/2011
22.	Returned customer questionnaires and Postal Service response letters	01/27/2011
23.	Analysis of questionnaires	03/02/2011

24. Community meeting roster	03/17/2011
25. Community meeting analysis	03/17/2011
26. Community meeting letter (if community meeting held prior to questionnaire)	01/28/2011
27. Petition and Postal Service response letter (if appropriate)	N/A
28. Congressional inquiry and Postal Service response letter (if appropriate)	04/25/2011
29. Proposal checklist	01/10/2011
30. District notification to Government Affairs	03/18/2011
31. Instructions to postmaster/OIC to post proposal	03/18/2011
32. Invitation for comments exhibit	03/30/2011
33. Proposal exhibit	03/30/2011
34. Comment form exhibit	03/30/2011
35. Instructions for postmaster/OIC to remove proposal	05/11/2011
36. Round-date stamped proposals and invitations for comments from affected offices	06/03/2011
37. Notification of taking proposal and comments under internal consideration	05/11/2011
38. Customer comments and Postal Service response letter	06/03/2011
39. Premature Postal Rate Commission appeal and Postal Service response letters (if appropriate)	N/A
40. Analysis of comments	06/03/2011
41. Revised proposal (if appropriate)	N/A
42. Updated PS Form 4920 (if appropriate)	N/A
43. Certification of Record	06/01/2011
44. Log of Post Office discontinuance Action	06/01/2011
45. Final Decision	07/25/2011



12/03/2010

VICTOR H BENAVIDES
DISTRICT MANAGER
DALLAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Ralph Hall congressional district.

Post Office Name: ENLOE
Zip+4 Code: 75441-9998
EAS Level: 11
Finance Number: 482900
County: Delta

Proposed Admin Office: COOPER
ADMIN Miles Away: 4.4
Near Office Name: COOPER
Near Miles Away: 4.4

Number of Customers:

Post Office Box: 72
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 72

ZIP Code Change: Yes ☐ NO ☒ ZIP Code

Maintain Town Name: Yes ☒ NO ☐

The above office became vacant when the postmaster retired on 01/03/2009.

Unit does not earn over 2 hours

KAY VAUGHAN
Manager, Post Office Operations

Approval to Study for Discontinuance:

VICTOR H BENAVIDES
DISTRICT MANAGER
DALLAS PFC

12/03/2010

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1362636

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/02/2011
Fax No: (972) 393-6336



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/02/2011
Fax No: (972) 393-6336



A service of



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 75441



1 Post Office™ Location - ENLOE

1884 FARM ROAD
2949 S
ENLOE, TX 75441-
9998
(800) ASK-USPS
(800) 275-8777
(903) 395-4851

0.0 mi

Business Hours

Mon-Fri
8:30am-12:00pm
12:30pm-4:00pm
Sat
8:30am-10:00am
Sun
closed

Services

[PO Boxes Online](#)

Service hours may vary. Please
check link for business hours.

2 Post Office™ Location - LAKE CREEK

2128 COUNTY ROAD
4620
LAKE CREEK, TX
75450-9998
(800) ASK-USPS
(800) 275-8777
(903) 395-2867

3.6 mi

Business Hours

Mon-Fri
8:00am-3:45pm
Sat
8:00am-9:00am
Sun
closed

Services

[PO Boxes Online](#)

Service hours may vary. Please
check link for business hours.

3 Post Office™ Location - COOPER

150 E DALLAS AVE
COOPER, TX 75432-
9998
(800) ASK-USPS
(800) 275-8777
(903) 395-2711

4.4 mi

Business Hours

Mon-Fri
8:00am-4:00pm
Sat-Sun
closed

Services

[PO Boxes Online](#)

Service hours may vary. Please
check link for business hours.

4 Post Office™
Location - BEN FRANKLIN
 828 FARM ROAD 38
 BEN FRANKLIN, TX
 75415-9998
 (800) ASK-USPS
 (800) 275-8777
 (903) 325-4333
 6.9 mi

Business Hours
 Mon-Fri
 8:00am-12:00pm
 1:00pm-4:00pm
 Sat-Sun
 closed

Services
[PO Boxes Online](#)
 Service hours may vary. Please check link for business hours.

5 Post Office™
Location - ROXTON
 208 HARRISON AVE
 ROXTON, TX 75477-9998
 (800) ASK-USPS
 (800) 275-8777
 (903) 346-3432
 8.6 mi

Business Hours
 Mon-Fri
 8:00am-12:00pm
 1:00pm-4:00pm
 Sat-Sun
 closed

Services
[PO Boxes Online](#)
 Service hours may vary. Please check link for business hours.

Post Office™ Locations near 75441

By City

[ENLOE](#) [LAKE CREEK](#) [COOPER](#) [BEN FRANKLIN](#) [ROXTON](#)

By ZIP Code

[75450](#) [75432](#) [75415](#) [75477](#) [75448](#) [75469](#) [75421](#) [75470](#) [75449](#) [75481](#)
[75460](#) [75437](#) [75434](#) [75446](#) [75468](#) [75428](#) [75482](#) [75435](#) [75486](#) [75492](#)

People and Business Search Find people and businesses at [WhitePages.com](#)

People Search

Search for a person and perform a reverse lookup on phone numbers and addresses.

Business Search

Search for a business by name or category nationwide.

Reverse Phone Number

See who is calling you



Eviction Notice

A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/02/2011
Fax No: (972) 393-6336



Building Inspection Report

A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/02/2011
Fax No: (972) 393-6336

Post
Office



PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code ENLOE, TX 75441		Postmaster's Signature Laurrita Green	Date 01/10/2011
District Office, State & Zip Code DALLAS PFC, TX 75099		District Manager's Signature B66M2B	Date 01/10/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	482900
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	72
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1362636
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	72	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 0 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: ENLOE
Office Zip+4: 75441 -9998 District: DALLAS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....	<u>72</u>	X 1.0	=	<u>72</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>72</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>9</u> units	=	<u>4.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>29.50</u>

Activity WSCs 72 + Revenue WSCs = 29.50 Base WSCs 101.50 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

ALLISON RIZAN

ALLISON.L.RIZAN@USPS.GOV

Printed Name

Signature

DALLAS PFC District Review Coordinator

01/10/2011

Title

Date



12/07/2010

OIC/POSTMASTER

SUBJECT: ENLOE Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to ENLOE customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the ENLOE Post Office for a 2-week period. The surveys should begin 12/11/2010 and end on 12/24/2010. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 12/25/2010. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact ALLISON RIZAN, Post Office Review Coordinator, at (972) 393-6485.

ALLISON RIZAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1362636

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1362636

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1362636

ALLISON RIZAN

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

[illegible]

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

ENLOE 75441 - 9998

Dates Recorded

12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	151	0	14	0	9	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	255	0	53	0	7	1	1	0
Tue - 12/14	170	0	19	0	3	0	4	0
Wed - 12/15	170	0	48	0	12	74	1	0
Thu - 12/16	132	0	38	0	6	0	0	0
Fri - 12/17	208	0	14	0	6	0	0	0
Sat - 12/18	160	0	10	0	2	3	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	227	0	43	0	7	0	0	0
Tue - 12/21	170	0	24	0	2	0	0	0
Wed - 12/22	142	0	11	0	6	0	0	0
Thu - 12/23	170	0	44	0	5	0	1	0
Fri - 12/24	199	0	14	0	9	5	0	0
TOTALS	2,154	0	332	0	74	83	7	0
Daily Average	179.5	0.0	27.7	0.0	6.2	6.9	0.6	0.0

Signature of Person Making Count:

ALLISON RIZAN

Printed Name:

ALLISON RIZAN

Date:

01/07/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

ENLOE 75441 - 9998

Dates Recorded

12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	78	0	1	0	0	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	154	0	2	0	0	0	0	0
Tue - 12/14	128	0	0	0	1	0	1	0
Wed - 12/15	131	0	8	0	1	0	3	0
Thu - 12/16	150	0	3	0	6	0	3	0
Fri - 12/17	51	0	3	0	1	0	1	0
Sat - 12/18	156	0	1	0	4	0	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	199	0	2	0	0	0	30	0
Tue - 12/21	124	0	0	0	1	0	0	0
Wed - 12/22	119	0	1	0	2	0	0	0
Thu - 12/23	45	0	1	0	0	0	0	0
Fri - 12/24	19	0	0	0	0	0	0	0
TOTALS	1,354	0	22	0	16	0	38	0
Daily Average	112.8	0.0	1.8	0.0	1.3	0.0	3.2	0.0

Signature of Person Making Count:

ALLISON RIZAN

Printed Name:

ALLISON RIZAN

Date:

01/07/11



12/08/2010

OIC/POSTMASTER

SUBJECT: ENLOE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ENLOE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ENLOE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ALLISON RIZAN by 12/22/2010. This information will be entered into the official record for public viewing.

Post Office Box	<u>72</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>72</u>

If you have any comments on alternate means of providing services to the ENLOE customers, please provide them below:

The lease on this building will not expire until 06/30/2015. There are no cancellation clause on this lease either. I am proposing that we have a rural carrier that already delivers in the area go by and deliver the box section. Also we will close the retail window

ALLISON RIZAN
Post Office Review Coordinator

Comments:

A Post Office is a vital part of a small community. It serves the people of the community who are shut ins by getting their mail to them personally by a postal employ. It is a place for community gathering before heading off to work. It is an information center for the people. Many people from outside the community come by the office because there is no wait time and the atmosphere is not as hectic. The Enloe Office has very little turn over of customers as the families grow up here and stay. Some of the customer's families have rented PO Boxes since the Office was established and still keep a family box rented when the family member is deceased. As this community struggles to stay alive we have opened the Clara Slough Museum with donations from the community. We have an

all volunteer fire dept. We have TK Honey Farms with local honey processed here. We have an old seed store that is not in business right now but we are working on getting it going. We have one of the last cotton gins that was operating in the county until 1998. We have a factory that is going to be starting back up this year, which will bring approximately \$1000.00 a month revenue. We have a community center which is used for community events, weddings, birthdays, anniversaries, family reunions, girl scouts meetings, census training center, and other meetings. We have a pesticide sprayer company that is family owned and operated. We have three churches that serve the community and surrounding area. As the OIC and a member of this community I would not want to lose the services of our Post Office.

cc: Official Record



12/20/2010

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ENLOE Post Office, 75441 - 9998, located in Delta County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ALLISON RIZAN
Post Office Review Coordinator
DALLAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



12/06/2010

Delta County Sheriff Office
200 W Bonham St

Cooper Tx 75432

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ENLOE Post Office, 75441 - 9998, located in Delta County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

ALLISON RIZAN
Post Office Review Coordinator
DALLAS PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Gerald H. Jergue
Sheriff
12/10/10

Post Office Survey Sheet

Post Office Name	<u>ENLOE</u>	ZIP+4	<u>75441-9998</u>
Congressional District	<u>Ralph Hall</u>	Date	<u>01/26/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
no structural defects.
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? no cancellation clause
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
no
5. List potential CPO sites.
no
6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No
If yes, please identify them by name and address.
Enloe State Bank POB 89 Enloe Tx 75441
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
no career 1 PMR non career
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Recieved - 7:00 am Dispatch - 4:00 pm no collection box will be retained. No locked pouch.

How many Post Office boxes are installed?	<u>161</u>
How many Post Office boxes are used?	<u>72</u>
What are the window service hours?	<u>08:30 - 12:00 - 12:30 - 16:00 M-F</u>
	<u>08:30 - 10:00 S</u>
What are the lobby hours?	<u>24 hours M-F</u>
	<u>24 hours S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
None

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>All equipment belongs to the Post Office.</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>None</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>6 have trouble walking. Hardship delivery</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? <u>46:44</u></p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? <u>adjust to aux route</u></p> <p>c. How many boxes and miles will be added to the route? <u>57, box 3.00 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>8090</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? <u>0</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? <u>12:00</u></p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? <u>0</u></p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input checked="" type="checkbox"/> More <input type="checkbox"/> Same <input type="checkbox"/> Less</p> <p>Post Office Box rates for a six month period group 5 Cooper \$20 \$28 \$50 \$90 \$155 \$500 group 6 Enloe \$14 \$22 \$38 \$65 \$115 \$450</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>ENLOE</u>	ZIP+4	<u>75441-9998</u>
Congressional District	<u>Ralph Hall</u>	Date	<u>01/07/2011</u>

1. Incorporated? ☐ Yes ☒ No
- Local government provided by: Delta County Commissioners & Judge
- Police protection provided by: Delta County Sheriff
- Fire protection provided by: Enloe Volunteer Fire Deptment
- School location: Cooper Tx 75432
2. What population growth is expected? (Please document your source)
No growth expected. Source - Officer In Charge - Laurritta Green
3. What residential, commercial, or business growth is expected? (Please document your source)
A closed factory plans to start up again this year with a new product line. Source - Officer In Charge - Laurritta Green
4. History. (Are there any special historical events related to the community?)
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
2 annual parades Source - Officer In Charge - Laurritta Green
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
33% Retires, 59% Commuters, 3% Self employed, 2% Farmers, 3% Ranchers Source - Officer In Charge - Laurritta Green
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Public Bulletin Board. This office offers assistance the elderly, shut-ins, and the sick. If this office is closed no one will replace these services. Source - Officer In Charge - Laurritta Green

P. O. Box 143
Enloe, Texas 75441
December 16, 2010

Post Office Review Coordinator
Dallas District
951 W. Bethel Road
Coppell, Texas 75099-9331

Re: Enloe, Texas Post Office

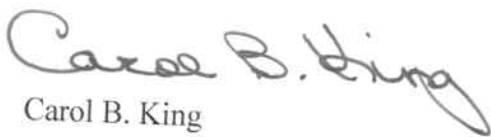
Gentlemen:

This letter is in support of the Enloe, Texas post office. I write not only as Vice President & President Elect of the Delta Chamber of Commerce, but as a resident of Enloe. Our post office is a vital part of our community, serving its residents in a host of ways. The service rendered by our post office is superb, and our residents rely greatly on having a local post office.

It is a great concern to me, and I know many others, that the viability of our post office is in question. It is important, I believe, to understand the demographics of our community. We have many senior citizens, and many of those don't drive and have no means of getting to a post office outside the community. It would work a terrific hardship on many of these individuals.

I just know this ... our post office in Enloe is important in so many ways, not the least of which is that it is truly a life line in our community. I strongly urge you to keep our post office in Enloe.

Best regards,


Carol B. King

Delta County
Chamber of Commerce

Carol B. King
Director

P. O. Box 143
Enloe, Texas 75441
903.395.2183 (home)
903.440.4688 (cell)
cbking714@yahoo.com

deltacounty.org

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ENLOE

Office Zip+4: 75441 -9998

District: DALLAS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1362636 - 75441

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: ENLOE

Office Zip+4: 75441 -9998

District: DALLAS PFC

1. Enter the number of additional boxes to be added to the rural route

57

2. Enter the number of additional miles to be added to the route
Enter the volume factor

3.00

1.71

Total (additional boxes x volume factor) 97.47

3. Enter the number of additional boxes to be added to the rural route

57

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

57.00

x 2.00 Min

114.00

Total additional box allowance 114.00

4. Enter the number of additional daily miles to be added to the rural route

3.00

x 12 Mileage Standard

36.00

Total additional minutes per week
(miles carried to two decimal places) 247.47

5. Total additional annual minutes (additional minutes per week year)

247.47

x 52 Weeks

12,868.44

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)

12,868.44

/ 60 Minutes

214.47

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)

37.72

Total Annual Cost (additional annual hours x rural cost per hour) 8,089.96

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 8,089.96

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 01/10/2011																																								
2. Post Office Name ENLOE		3. State and ZIP + 4 Code TX, 75441-9998																																										
4. District, Customer Service DALLAS PFC	5. Area, Customer Service SOUTHWEST	6. County Delta	7. Congressional District Ralph Hall																																									
8. Reason for Proposal to Discontinue Unit does not earn over 2 hours		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p style="text-align: center;">11. Staffing</p> <p>a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/03/2009</p> <p>b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career</p> <p>c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11</p> <p>d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0</p> <p>e. No of Others- 1 No of Career- 0 No of Non-Career- 1</p> </div> <div style="width: 48%;"> <p style="text-align: center;">12. Hours of Service</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>a. Time M-F</td> <td>Sat</td> <td>Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 24 hours</td> <td>Sat 24 hours</td> <td>39,00</td> </tr> </table> </div> </div>					a. Time M-F	Sat	Total Window Hours Per Week	a. Lobby Time M-F 24 hours	Sat 24 hours	39,00																																		
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<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p style="text-align: center;">13. Number of Customers Served</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td>0</td></tr> <tr><td>b. P.O. Box</td><td>72</td></tr> <tr><td>c. City Delivery</td><td>0</td></tr> <tr><td>d. Rural Delivery</td><td>0</td></tr> <tr><td>e. Highway Contract Route Box</td><td>0</td></tr> <tr><td>f. Total</td><td>72</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td>0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td>24.30</td></tr> </table> </div> <div style="width: 48%;"> <p style="text-align: center;">14. Daily Volume (Pieces)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td>179</td><td>1,354</td></tr> <tr><td>b. Newspaper</td><td>27</td><td>22</td></tr> <tr><td>c. Parcel</td><td>13</td><td>16</td></tr> <tr><td>d. Other</td><td>0</td><td>38</td></tr> <tr><td>e. Total</td><td>219</td><td>1,430</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>1</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </table> </div> </div>					a. General Delivery	0	b. P.O. Box	72	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	72	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	24.30	Types of Mail	Received	Dispatched	a. First-Class	179	1,354	b. Newspaper	27	22	c. Parcel	13	16	d. Other	0	38	e. Total	219	1,430	f. No. of Postage Meters		1	g. No. of Permits		0
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Finances a. FY 2008 2009 2010		Receipts \$ 21,458 \$ 14,843 \$ 13,001	b. EAS Step 1 PM Basic Salary (no Cola) \$ 30492	c. PM Fringe Benefits (33.5% of b.) \$10,215																																								
<p style="text-align: center;">16a. Quarters</p> <p><input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 06/30/2013 Annual Lease \$ 8224</p> <p>30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)</p> <p>Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>																																												
<p>16b. Explain:</p>																																												
<p>17. Schools, Churches and Organization in Service Area: No: 0</p> <p>Cooper schools, 3 Churches Organization Enloe Volunteer Fire Dept Community Center Board Museum</p>		<p>19. Administrative/Emanating Office (Proposed):</p> <p>Name COOPER EAS Level 18 Miles Away 4.4</p> <p>Window Service Hours: M-F 8:00 - 4:00 SAT closed</p> <p>Lobby Hours: M-F 24 hours SAT 24 hours</p> <p>PO Boxes Available: 62</p>																																										
<p>18. Businesses in Service Area: No: 0</p> <p>TK Honey Springfield Spraying Young's Garage Techsys-Chassis Chassis Dynamic WRB INC Crossroad Property RY Construction</p>		<p>20. Nearest Post Office (if different from above):</p> <p>Name COOPER EAS Level 18 Miles Away 4.4</p> <p>Window Service Hours: M-F 8:00 - 3:45 SAT 8:00 - 9:00</p> <p>Lobby Hours: M-F 24 hours SAT 24 hours</p> <p>PO Boxes Available: 60</p>																																										
<p style="text-align: center;">21. Prepared by</p>																																												
Printed Name and Title ALLISON RIZAN		Signature ALLISON RIZAN		Telephone No. AC () (972) 393-6485																																								
PO Discontinuance Coordinator Name ALLISON RIZAN		Telephone No. AC () (972) 393-6485		Location COPPELL, TX																																								



A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/03/2011
Fax No: (972) 393-6336



01/25/11

OIC/POSTMASTER

SUBJECT: ENLOE Post Office

Enclosed are questionnaires addressed to customers of the ENLOE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 02/23/2011 for further review.

A handwritten signature in cursive script that reads "Allison Rizan".

Allison Rizan
Post Office Review Coordinator
Enclosures



01/27/2011

POSTAL CUSTOMER
ENLOE POST OFFICE
ENLOE, TX 75441

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Enloe Post Office retired on 01/03/2009. The Office is being studied for possible closing or consolidation for the following reasons: Unit does not earn over 2 hours

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Cooper Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Cooper Post Office, located 4.4 miles away. Hours of service at this office are 8:00 - 4:00, Monday through Friday, and closed on Saturday. Post Office box service is available at this location at increased fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 02/23/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Enloe Community Center located at 87 CR 4330 on Wednesday, February 23, 2011 from 12:30 to 2:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Kay Vaughan".

KAY VAUGHAN
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9331

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days. No Post Office station or branch may be closed sooner than 60 days after the original date of the final decision.

PUBLIC NOTICE OF PROPOSAL
60-day public posting of proposal
and invitation for customer comments.
Written responses to customer comments.
Review by lower level postal management
decision by senior level postal management.



PUBLIC NOTICE OF FINAL DECISION
30-day public posting of final determination.



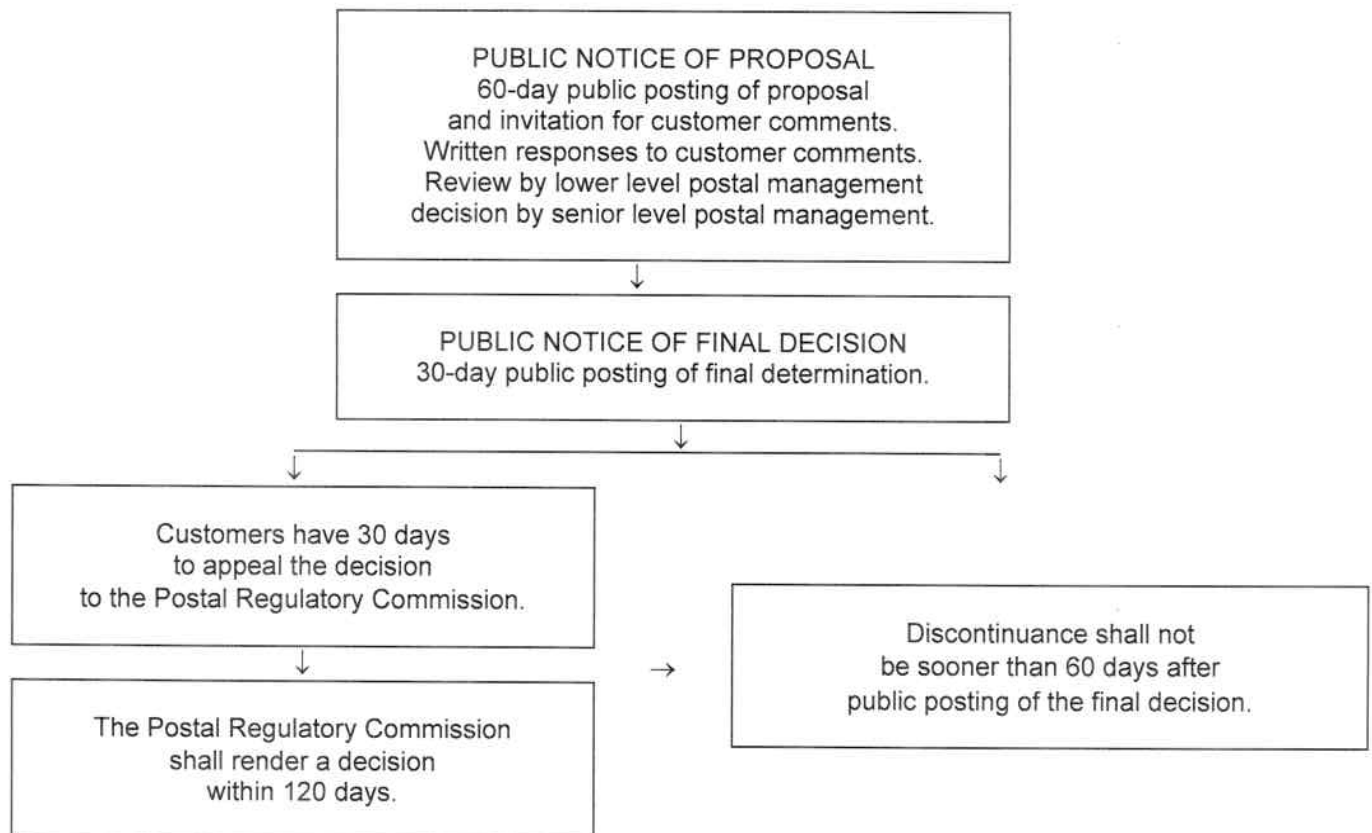
Discontinuance shall not
be sooner than 60 days after
original date of the final decision.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

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When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



Postal Service Customer Questionnaire

22-001

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

on
occasion
↓

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

If I needed to get a money order or mail a package there is no way to determine the time the carrier would arrive at my house! Inconvenient!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris, Cooper, Commerce, Sulphur Springs
☒ Personal needs Paris, Cooper, Commerce, Sulphur Springs
☒ Banking Paris, Cooper
☒ Employment Paris
☒ Social needs Paris, Cooper

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

Small community not much business

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jackie Douglas

Address:

PO Box 36 Enloe, Tx 75441

Telephone:

903-395-3031

Date:

2-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

February 18, 2011

You are requesting any additional information from us regarding the usage of our Enloe Post Office. Therefore I am submitting the following.

Our post office is very important to our small community. We have several elderly people in the area that use this post office because of convenience and ease of assistance. If this office were to close it would be an extreme disadvantage to a lot of our neighbors. The closest office would be in Cooper, Texas. The Cooper office has a lot of front steps and would be extremely difficult for these folks to climb. I realize that it has a handicap ramp at the back, but a lot of these folks are not in a wheelchair and therefore the walk would be a lot longer for them than the short walk and step at the Enloe office. I have been told that some of the people that live in Cooper come out to Enloe to do their postal business because they don't have to climb the steps at Cooper and they don't have to wait during the holidays because of a longer line.

Also, if this office closes and we have to have a mail box outside on the road, I don't want a package hanging from the mail box (as I have seen in the past) because it was too big to put in the box. I don't want it left on my door step because I have a dog that likes to chew things. In this day and time identity theft and also petty theft is on a rampage I don't feel that our mail would be safe left in an outdoor box until we can get home from work to pick it up.

As far as purchasing stamps and sending packages using the mail carrier, I think this would be almost impossible. If I don't know how much money to send to mail a package, I don't want to leave a blank check or cash for the carrier. Therefore, I would be forced to go to the post office and that would be an inconvenience because I would have to drive 5 miles to Cooper or 25 miles to Paris to mail a package. Also, if I needed to meet with the carrier, there is no way to tell what time the carrier would arrive at my house because of the all the responsibilities being added for them to do.

I am requesting to keep our post office in Enloe, Texas open. It seems that there should be some other way to cut cost other than closing our post office. One more thing. I think it was in poor taste, and judgement to hold the upcoming meeting at a time when the working class people can't leave their jobs before 5 p.m. to attend this meeting. If you really want the community's opinion then you should schedule this meeting after working hours so you can hear from all of us.

Sincerely,

Jackie Douglas
POST OFFICE BOX 36
Enloe, Tx 75441



03/02/2011

JACKIE DOUGLAS

PO BOX 36
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-005

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-006

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No

Name:

JAMES KEETER

Address:

PO Box 184

Telephone:

719-361-0021

Date:

2-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

JAMES KELTER

PO BOX 184
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-008

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

stay in ENLOE

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-009

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Jim maddox

Address: Box 231 Enloe or Old c2fe Enloe

Telephone: _____

Date: 2-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket :1362636

Page nbr:

22-010

03/02/2011

JIM MADDOX

PO BOX 231

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-011

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-012

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

ENLOE STATE BANK

Address:

P.O. Box 89, ENLOE, TX 75441

Telephone:

(903) 395-2159

Date:

2-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our bank uses the Enloe Post Office for incoming and outgoing mail. Our bank does not have an inside or outside mail receptacle for incoming or outgoing mail. We mail quite a few registered and certified letters to our customers. We use the Enloe Post Office for these service. We hope that you will take this in consideration, as we do want to keep the Enloe Post Office.



Docket :1362636

Page nbr:

22-013

03/02/2011

ENLOE STATE BANK

PO BOX 89

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

22-014

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> sometimes
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

22-015

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Paris, Cooper☐ Personal needs Paris, Cooper☐ Banking Cooper☐ Employment retired☐ Social needs Paris, Cooper

5. Do you currently use local businesses in the community?

☐ Yes ☒ No there is NO businesses in Enloe, Tex,

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ NoName: Gene LancasterAddress: P.O. Box 207 Enloe, Tex, 75441Telephone: 903-345-2240Date: 2-17-2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I HAVE A heart trouble, AND health problems AND CANT CLIMB STAIRS
AT the Cooper Post office,



03/02/2011

GENE LANCASTER

PO BOX 207

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-017

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

22-018

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping PARIS
- ☐ Personal needs PARIS, sometimes cooper
- ☐ Banking COOPER
- ☐ Employment retired
- ☐ Social needs PARIS, sometimes Cooper

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ NoName: Shirley LancasterAddress: P.O. Box 207 Enloe, Tex, 75441Telephone: 903-395-2240Date: 2-17-2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I HAVE A daughter that lives in SC, AND grand kids I send packages on special days, Birthdays and surprises, she sends me things in the mail, I don't want my packages to be left outside in a mail box, I AM two blocks from the post office, will have. I don't want a mail box in front of my house, what about I don't think we have had that with out checking. We would like to keep the post office in Enloe open, But you have already made up your mind, know matter what the people of Enloe say. How much do you know a package is going to cost?

THANKS
Shirley Lancaster



03/02/2011

SHIRLEY LANCASTER

PO BOX 207

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-020

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-021

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Rachel JACKSON

Address:

P.O. Box 104, ENID, TX 75441

Telephone:

Date:

2-16-11

I do not want the Enid Post Office to close! I work out of town and I leave early in the morning and come home after dark. I do not want to receive my mail in an outside box along the road! I do not want anyone to have access easy to my mail. I do not have a computer to pay my bills online so I pay all my bills by check. I do not want my checks in an outside box because I do not want anyone to have access to my bank account information because of identity theft. I also order checks by mail and they will be left in a outside box for anyone to steal. I do not trust my neighbors hand!

Thank you (Enid Star)



03/02/2011

RACHEL JACKSON

PO BOX 104
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-028

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-024

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

MILTON L. GREEN

Address:

4616 FM 198 W ENLOR, TX. 75441

Telephone:

903-395-2895

Date:

15 FEB 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

22-025



03/02/2011

MILTON L GREEN

4616 FM 198 W
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-026

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Cooper on occ. Paris daily

22-027

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris☒ Personal needs Paris☒ Banking Paris☐ Employment☒ Social needs Paris

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Roger & Mardith Clements

Address:

PO Box 15 Embree, TX

Telephone:

903-249-6284

Date:

2/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket :1362636

Page nbr:

22-028

03/02/2011

ROGER & MIDRITH CLEMENTS

PO BOX 0015

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-029

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-030

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

DONNA KING

Address:

P.O. Box 2, Enloe, TX 75441

Telephone:

(903) 395-4691

Date:

2-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I do not want the Enloe Post Office to close. I work out of town and am not home when the mail man would come by. I mail packages to my grandchildren and it would be very inconvenient to have to go to another Post office. I do not have a computer at home, and I pay all my bills by checks through the mail. I have been a victim of identity theft, and so I do not want any mail from a mail box on the side of the road. Donna King

22-031



03/02/2011

DONNA KING

PO BOX 002

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

22-032

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

22-033

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Paris

Sulphur Springs

☒ Personal needs

Paris

Sulphur Springs

☒ Banking

Sulphur Springs

☐ Employment☒ Social needs

Paris

Sulphur Springs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Joe Foust

Address:

2283 FM 2949 North Cooper, Texas 75432

Telephone:

903-395-3357

Date:

2/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Don't close the post office
Gas is too high

22-034



03/02/2011

JOE FOUST

2283 FM 2949 N
COOPER, TX 75432

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-035

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Cooper Texas Post Office

22-036

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I do not have mor, do I want carrier route
delivery service. Medications are shipped to me monthly.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Cooper Texas, Commerce Texas, Paris Texas, Sulphur Springs Texas
☒ Personal needs Paris Texas
☒ Banking Commerce Texas
☐ Employment
☒ Social needs Sulphur Springs Texas

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Brenda Gabbard

Address: PO Box 176, Enloe TX 75441

Telephone: 903-395-3252

Date: 2/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

BRENDA GABBARD

PO BOX 176
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-038

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-039

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping DELE & LUMAS, HUNTS + HOPKINS COUNTIES
- ☒ Personal needs SAME
- ☒ Banking ENJOE TEX
- ☐ Employment REFUSED
- ☒ Social needs ALL OF ABOVE

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ NoName: JERRY JONES & PATRONIA JONESAddress: P.O. BOX 154 ENJOE TEX 75440Telephone: 903-395-2229Date: 2-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(WE NEED OUR POST OFFICE) MANY OF US RECEIVE OUR MEDICATIONS THROUGH THE MAIL AND SOME OF MY SHIPMENTS ARE TO LARGE TO PUT IN A MAIL BOX AND SOME CANNOT BE EXPOSED TO EXTREME HEAT OR COLD. TO CLOSE THIS POST OFFICE WOULD CAUSE A GREAT HANDSHP ON THE ELDERLY + THE DISABLED + THE POOR



22-040

03/02/2011

JERRY & PATRONIA JONES

PO BOX 154
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-041

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

Helps to let community know whats going on

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-042

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain: I don't like my mail to be out in open.
I like it to available only to me

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Paris</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Cooper</u>
<input checked="" type="checkbox"/>	Banking	<u>Paris</u>
<input checked="" type="checkbox"/>	Employment	<u>Cooper</u>
<input checked="" type="checkbox"/>	Social needs	<u>Cooper</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Angela + Regan Heath

Address: P.O. Box 46 Encke Tx 75441

Telephone: 903-739-5426

Date: 2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket :1362636

Page nbr:

22-093

03/02/2011

ANGELA & REGAN HEATH

PO BOX 46
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-044

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-045

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain: Timing of mail delivery / pick-up service is not dependable. Need personal contact many times and that is not assured with carrier route delivery.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Dean Lillian

Address:

P.O. Box 148 Enloe Tn 37544

Telephone:

903-395-4479

Date:

2-23-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

These comments were prepared and presented at the Enloe Community Center on 2-23-2011 in regard to a change to Rural Route Service, with Post Office box service available (at increased fees) from the Cooper P.O. and the closing of the Enloe P.O.

Comments:

First let me say we appreciate the opportunity to ask questions and offer ~~comm~~ comments regarding the future of the Enloe Post Office.

Regarding the option of moving to Cooper for box service should the Enloe PO be declared for closing my concerns are:

1. Increased cost in the form of increased box rental (\$24 yr. for us for the same size box from \$76 to \$100 annually).
2. Driving distance equal to 10 miles round-trip from Enloe to Cooper 6 days a week compared to only a few blocks with our present PO.
3. Increase in gas expenses for these trips as a daily trip to Cooper is not always needed by us or at a time when the PO is open for service.

$$(10 \text{ mi per day} \times 24 \text{ days per mo} = 240 \text{ miles} \\ \text{(allowing for Sundays and holidays)}) \\ 240 \text{ mi} = 12 \text{ gal gas} \times \$3 \text{ per gal} = \$36 \text{ per mo cost} \\ (\text{@ } 20 \text{ mi per gal})$$

This is extra gas cost for receiving mailing services for our household.

4. No handicap entrances at Cooper PO
5. Some Enloe residents who would prefer box services (as well as window services) are unable to make this drive into town themselves.

In regard to a home delivery route my concerns include:

1. Expense of buying a box and getting it in place for home delivery (time frame) so that service begins timely as address is changed.
Expense of maintaining box in good condition.
2. Increased possibility of Identity theft with personal/business mail exposed at/in roadside box.
3. Possibility of theft of money left in roadside box for services offered through the route carrier/po.
4. Reliability of delivery (i.e. time mail arrives and is picked up) as opposed to timely window services. Many times mail delivery is needed prior to out-of-town trips so business can be taken care of without return trips due to slow/untimely mail delivery

Names and addresses of people requesting
to be included with this document.

Carol Hootton

P.O. Box 31

Enloe, Texas 75441

Docket: 1362636

Page nbr:

22-049

Donna King

P.O. Box 2

Enloe, TX 75441

Bob Canyon

75 441

Joseph & Pat Gilean

2039 FM 1742

Cooper, TX 75432

JoAnne Crandall

P.O. Box 162

Enloe Texas
75441

Gerry & Patricia Jones

P.O. Box 154

Enloe, Tex 75441

Carol B King

P.O. Box 143

Enloe TX 75441

2039 FM 1742
Cooper, TX 75432
March 1, 2011

Docket :1362636

Page nbr:

22-050

United States Postal Service
Consumer Affairs Manager
951 W Bethel Road
Coppell, TX 75099-9631

Dear Sir/Madam:

On 2/23/2011, a meeting was held at The Enloe Community Center, Enloe, TX regarding the possibility of closing the local post office. Please note that I am strongly opposed to this action. We were told at the meeting that we were being given an opportunity to respond with our comments and observations and this is my response.

I am opposed to the action under consideration being taken for the following reasons:

1.

I am currently a rural mail customer, but I buy my stamps, mail my packages, and get information on current rates and options available at the Enloe Post Office. I do not have an internet service provider nor do I have the desire to do my postal business via the internet, should I ever obtain an internet provider. This is a rural community and our post office is very important to us. Our current mail carrier is not timely at all in delivering our mail – he may come at 9:00 AM one day and not appear until 3:30 PM another day. Our delivery times, I understand can vary following a holiday, but this is in months when there has been no holiday. I do not like the fact that I cannot predict when my mail will arrive in order to put our letters for pick-up. With identity theft so prevalent now, I will not put out mail that has a personal check inside (payment of utility bills, credit card statements, etc.) due to the fact that our personal information is contained therein. Our daughter lives down the road and she has had mail stolen from her box – we cannot see her mailbox from our house—and she has been most upset. She has her packages sent to our address, c/o of me, as well as her financial mail documents to avoid having it stolen again. She reported each theft, but nothing was done and as I feel the USPS does not have the personnel nor time to investigate such matters. It is difficult to find thieves by trained personnel, and I would think it would be harder for you guys.

2.

The Enloe Post Office is handicap accessible. We were told that boxes would be moved to Cooper, that building is **NOT handicap accessible**. I have had surgery on both knees and it is most difficult to climb the steps over there. Furthermore, the Cooper Post Office has very little parking (3 spaces I believe). It is too dangerous to park in front as the street is narrow and with the use of cell phones and texting that is done by so many today, it is too dangerous to park in front (only about 2 slots are available). My husband has Rheumatoid Arthritis and maneuvering steps is most difficult. Most of the people in the Enloe area are up in age and many do not drive, but can walk to the local post office, but not to Cooper.

3,

The small, rural communities are always the first to lose services and the last to get anything. That is unfair. How many years have you been losing money and now you plan to close because you find it too expensive. Why now? No figures were provided to us as to how much revenue is made nor lost at the current Enloe Post Office. We should have the right to know that information. What about the owner of the building that is being leased? That is unfair to the building's owner to not be given more time to fight it.

4.

It is more than 10 miles to the Cooper Post Office from my house and from Enloe it is 5 miles (one way). That will be an additional expense to us and with the prices of gas rising, I feel it is an additional expense we should not have to incur. Your agency has the right to raise prices (and you do quite frequently), but most of us are on fixed incomes. Talk about fair – I don't think so.

5.

Since you are encouraging internet mail services, why not close all the major cities post offices and let them use your agency via internet services/purchases? In the small, rural areas, this is not feasible, but in the cities internet providers are available at reasonable prices. That would do away with much overhead, employees, etc. and should give you a big cost savings. While on this area of fiscal accountability, get rid of the chiefs and have only Indians –get rid of the top positions with outrageous salaries (especially the Postmaster General's salary) and give USPS more savings instantly.

6.

One more item I would like to comment on and that is when the last Post Mistress retired, the local delivery service was removed. I don't see how you can justify hauling mail that would be in the end to an Enloe address (PO BOX), to Coppell, then back to Enloe the next day and say you can save money.

I truly hope that you do not close the small local offices completely. I really would prefer that no reduction in hours is implemented, but at least reduced hours should result in some savings. As I said, I feel it is unfair to those of us in smaller, less populated areas.

Thank you for allowing my comments to be noted.

Sincerely,

A handwritten signature in cursive script that reads "Patsy Gillean". The signature is written in dark ink and is positioned above the printed name.

Mrs. Patsy Gillean



Docket :1362636

Page nbr:

22-052

03/02/2011

DEAN GILLEAN

PO BOX 148

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-053

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-054

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Paris, Commerce, Sulphur Springs, Cooper
- ☒ Personal needs " " " " "
- ☒ Banking Cooper
- ☒ Employment Paris
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Jerry & Kathie Hendley

Address:

P.O. Box 117 Enloe, Tx 75441

Telephone:

903 - 395 - 3308

Date:

2-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket :1362636

Page nbr:

22-055

03/02/2011

JERRY & KATHIE HENDLEY

PO BOX 1117
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr: 22-056

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

community center events
PARADES, DINNERS, etc

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-057

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☒ Banking☒ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Enloe Museum

Address: PO Box 63 Enloe TX 75441

Telephone: _____

Date: 2/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket :1362636

Page nbr:

22-058

03/02/2011

ENLOE MUSEUM

PO BOX 63

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-059

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> seldom
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> seldom
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-060

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping *She is taken to get needs.*
- ☒ Personal needs *Dr. taken*
- ☒ Banking *taken by someone*
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No *none available*

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No *see above*Name: *Vay Gillean*Address: *P.O. Box 34*Telephone: *903-395-2345 Miss Gillean cannot hear phone conversations.*Date: *2-13-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Miss Gillean is a 96 year lady living in a very small community. She would not be able to get her mail daily if she did not have a local post office or home delivery service.



Docket :1362636

Page nbr:

22-061

03/02/2011

VAY GILLEAN

PO BOX 34
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-062

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-063

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Barbara Kessler

Address:

P.O. Box 118 Elnor TX 75441

Telephone:

903-395-3410

Date:

13-Feb-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

22-064



03/02/2011

BARBARA KESLER

PO BOX 118

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-065

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-066

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

P.O. Box 179 P.O. Box 108 P.O. Box 146 Inc
 Techsys Chassis, Inc. / WIRB, Inc. / Chassis Dynamics
 Crossroads Properties, Inc.
 P.O. Box 65

Address:

Telephone:

903-395-4155 EXT. 12

Date:

2/13/01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636
Page Nbr:

22-067

03/02/2011

CHASSIS DYNAMICS, INC

PO BOX 146
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993



Docket:1362636

Page Nbr:

22-068

03/02/2011

CROSSROADS PROPERTIES, INC.

PO BOX 65

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993



Docket:1362636

Page Nbr:

22-069

03/02/2011

WRB, INC

PO BOX 108

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993



Docket:1362636

Page Nbr:

22-070

03/02/2011

TECHSYS CHASSIS, INC

PO BOX 179

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-071

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-072

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☐ Personal needs☒ Banking☐ Employment☐ Social needs

Salgher Springs
Salgher Springs
Cooper

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

BOB CARRINGTON

Address:

PO Box 32 LINCOLN TX 75461

Telephone:

903 440 0595

Date:

2/14/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would not be able to get my mail in a PO box in Cooper

Bob Carrington



Docket:1362636

Page Nbr:

22-073

03/02/2011

BOB CARRINGTON

PO BOX 32
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-074

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-075

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Ken GARLICK

Address:

15292 FM 128

Telephone:

903 395 2007

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



22-076

03/02/2011

KEN GAVLICK

15295 FM 128
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-077

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-078

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Terry Kessler

Address:

PO Box 118 Elmer, Tx 75441

Telephone:

903-395-3410

Date:

13-Feb-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636
Page Nbr:

22-079

03/02/2011

TERRY KESLER

PO BOX 118

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-080

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NO
retired

22-081

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636

Page Nbr:

22-082

03/02/2011

UNKNOWN CUSTOMER

, 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-083

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

bring neighbors to post office to pick up & send mail

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-084

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain: There is no level of security in leaving
mail out in rural delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☐ Personal needs☒ Banking☒ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Carol B. King

Address:

P.O. Box 143 Enloe 75441

Telephone:

203.395.2183

Date:

2.10.2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

see attached - I previously
wrote in support of our
post office.

P. O. Box 143
Enloe, Texas 75441
December 16, 2010

Post Office Review Coordinator
Dallas District
951 W. Bethel Road
Coppell, Texas 75099-9331

Re: Enloe, Texas Post Office

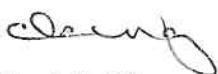
Gentlemen:

This letter is in support of the Enloe, Texas post office. I write not only as Vice President & President Elect of the Delta Chamber of Commerce, but as a resident of Enloe. Our post office is a vital part of our community, serving its residents in a host of ways. The service rendered by our post office is superb, and our residents rely greatly on having a local post office.

It is a great concern to me, and I know many others, that the viability of our post office is in question. It is important, I believe, to understand the demographics of our community. We have many senior citizens, and many of those don't drive and have no means of getting to a post office outside the community. It would work a terrific hardship on many of these individuals.

I just know this ... our post office in Enloe is important in so many ways, not the least of which is that it is truly a life line in our community. I strongly urge you to keep our post office in Enloe.

Best regards,



Carol B. King



03/02/2011

CAROL B. KING

PO BOX 143
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the adminoffice postmaster for more information.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-086

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-087

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☒ Employment☐ Social needs

Sulphur Springs, Tx.

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Carol McChesnee

Address:

PO Box 59, Enloe, TX 75441

Telephone:

903-3954854

Date:

2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636

Page Nbr:

22-088

03/02/2011

CAROL MCCHEESNEE

PO BOX 59
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-089

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-090



03/02/2011

MELBA JO ALLARD

PO BOX 73

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☒ Personal needs☒ Banking☒ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Melba Jo Allard

Address:

PO Box 73 Enloe, Tx 75441

Telephone:

903-395-4871

Date:

2-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-092

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PERIODICALLY
for gifts

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-093

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ WorseIf yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping PARIS, DALLAS
- ☒ Personal needs PARIS, DALLAS
- ☒ Banking COOPER, DALLAS
- ☐ Employment (work from home)
- ☒ Social needs DALLAS, MINEOLA, GARLAND, PARIS

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

MYRA WEBB

Address:

P.O. BOX 60, ENLOE, TX 75441

Telephone:

903.395.2611

Date:

2.10.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

See attached



01/28/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the ENLOE Post Office retired on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 24.30 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at ENLOE may not be warranted. (1)

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the COOPER PO. (2)

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the COOPER PO, located 4.4 miles away. Hours of service at this office are 8:00 - 3:45, Monday through Friday, and 8:00 - 9:00 on Saturday. Post Office box service is available at this location at increased fees. (3)

(4) I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 02/23/2011 using the pre-addressed envelope provided or at the community meeting. (5)

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Enloe Community Center located at 87 CR 4330 on 02/23/2011 from 12:30 to 2:30. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time. (6)

If you have any questions, you may call Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely,

KAY VAUGHAN
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

See
following pages

1. Depending on which database you use, there are between 100 and 113 residents of the Enloe community proper. According to your office review, on any given day, approximately **ONE-FOURTH of our population** goes to our Enloe Post Office and makes a transaction.

According to the same database information, there are approximately 43,629 residents in Coppell proper. On any given day, does one-fourth (**10,907**) of your population make a transaction in your Coppell Post Office?

And I doubt that you are at all concerned about anything but bottom-lines on a ledger, but in the Coppell Post Office, do your postal workers greet their customers by name and a big smile? Do your postal workers inquire about the well-being of their customers and their families? Do your customers greet each other by name and reach out to each other as they make their visits to your post office? If a resident of the Coppell community needs help or knows of another resident needing help, can they pass along the news at your post office? I could fill up pages of examples of how very much our Enloe Post Office is needed above and beyond the convenience of meeting our daily postal service needs, but I am sure Ms. Vaughan that with a little imagination you can understand what I am telling you.

2. You want to provide pickup and delivery of our mail as well as the sale of stamps and all other postal services via our carrier. I must say my mouth dropped open when I read this. There are so many problems inherent in this I am at a loss as to where to begin. I will just list a few.
 - A. The USPS requires us to install a certain type of roadside mailbox. When we moved here, we were going to build a mailbox that could accept and hold large packages and that could be locked. We were told by the Cooper post office personnel that unless we had a mailbox of a certain kind, they would not deliver mail. But that is beside the point right now.
 - B. What are we supposed to do with these packages that the carrier is supposed to pick up? If the package is much bigger than a letter, it will not fit in the box. And I would venture to say that about 98% of packages would NOT fit in the box. Did someone not think of this? Do I cancel my life and stand out in the road waiting for the postal carrier to come along?
 - C. How in the world do you estimate postage? There are so many variables.
 - D. How do you know how you want to mail the package until the postal worker weighs it and tells you how much it is going to cost for different types of service?
 - E. Leave money in the mailbox - who are you kidding? This is not the 1950's. Really, that just blows me away that someone could even suggest that in this day and time.
 - F. Meet the carrier at the mailbox to fill out an application to buy a money order. Again, are we supposed to get up in the morning and go stand in the road waiting for the carrier? Does the carrier carry cash to make change?
 - G. There are a lot of senior residents in our community. They are able to get in their cars and drive to the Enloe Post Office, but not to Cooper, and they are sure not able to figure out postage, certified, etc. without the help of the postal worker and

then go stand in the road waiting for a carrier to come along.

3. A postal carrier can**NOT** provide regular and effective service. See above for a few of the reasons why not.
4. The Cooper post office is **NOT** open on Saturday. NOTE: A good cost cutting effort for our Enloe Post Office would be to close it on Saturday.
5. We are already paying ever increasing fees for the rental on our post offices boxes. Telling us we can rent one in **another town** for an **"increased fee"** really does not help matters.
6. Why are you holding a meeting about something that is very important and vital to our community in the middle of a work day when working folks cannot attend?



03/02/2011

MYRA WEBB

PO BOX 60
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the adminoffice Post Office located admindistance miles away.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the adminoffice postmaster for more information.
- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspendoffice area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-098

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping PARIS, DALLAS
- ☒ Personal needs PARIS, DALLAS
- ☒ Banking DALLAS
- ☐ Employment work from home
- ☒ Social needs DALLAS, PARIS

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

JACK WEBB

Address:

P.O. Box 60, ENLOG, TX 75441

Telephone:

903-395-2611

Date:

2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Your idea of the MAILMAN BEING ABLE
to handle packages, LEAVING MONEY in a
mailbox, doing business while standing
by your mailbox if you have nothing
to do — it's all just ludicrous



03/02/2011

JACK WEBB

PO BOX 60
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-100

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-101

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DEN YOUNG

Address: P.O. Box 27

Telephone: 903 395-4773

Date: 2-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636

Page Nbr:

22-102

03/02/2011

DON YOUNG

PO BOX 23

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Michael Springfield

Address:

P.O. Box 116 Enloe, TX. 75441

Telephone:

903-272-6056

Date:

2/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

MICHAEL SPRINGFIELD

PO BOX 116

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-106

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-107

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

Not available in my community!

5. Do you currently use local businesses in the community?

☐ Yes ☒ No NONE AVAILABLE

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: ROBERT L. DOUGLOS

Address: P.O. Box 6 Enloe, Tx. 75841

Telephone: 903-395-2569

Date: 02-09-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

ROBERT L DOUGLAS

PO BOX 06

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-109

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain: *I am a senior citizen*

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain: *my mail is best safe in P.O.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: *I'm home based.*

22-110

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

dislike

!!

Vice president comes gets me.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ☐ Don't know.

Name:

Willie Mae Eppers

Address:

P. O. Box 14, Enloe, Texas 75441

Telephone:

None

Date:

February 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am home-bound. My mail is kept safely in Mail box at Post Office Box 14 until someone can bring it to me. I can't get across the road to a rural Box. I'm on Medicare. If I have to go to Nursing Home I can until every thing is used up and then I don't know what. (W. M. Eppers)



~~22-10~~
22-111

03/02/2011

WILLIE MAE EPPERS

PO BOX 14

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-112

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Paris☒ Personal needs Paris☒ Banking Paris☒ Employment Self-employed☒ Social needs Paris

5. Do you currently use local businesses in the community?

☐ Yes ☐ No There are none.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Lawanda Springfield

Address: P.O. Box 116 Enloe, Tx. 75441

Telephone: 903 395-2940

Date: Jan. 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

LAWANDA SPRINGFIELD

PO BOX 116

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-115

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-116

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☐ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No*there are none*

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Bonnie Johnston

Address:

P.O. Box 105, Enloe, TX 75441

Telephone:

903-395-2730

Date:

2/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/02/2011

BONNIE JOHNSTON

PO BOX 105
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-118

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We work in Bonham & Sulphur Springs.

22-119

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Timothy + Beverly Couch

Address: PO Box 126, Enloe TX 75441

Telephone: 903-439-8198, 903-439-8198

Date: 2/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket:1362636

Page Nbr:

22-120

03/02/2011

TIMOTHY & BEVERLY COUCH

PO BOX 126
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire

Docket :1362636

Page nbr:

22-121

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22-122

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

NELDA WINNIE

Address:

PO Box 145 - Enloe, Texas 75441

Telephone:

903-395-4814

Date:

02-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Enloe Post Office is a vital part of this community. Please do not close it! The closest one to me is Lake Creek and it's closed when I need to do business —



22-123

03/02/2011

NELDA WINNIE

PO BOX 145
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspendoffice Post Office, except for permit mail acceptance.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9993

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ENLOE Post Office on 01/27/2011. Additionally, during the survey period, questionnaires were available at the ENLOE Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	<u>72</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>44</u>
Expressing no opinion	<u>20</u>
Total questionnaires received	<u>64</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

No Concern

Response:

2. Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

3. Concern (UnFavorable):

Customer expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

4. Concern (UnFavorable):

Customer expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspendoffice area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

5. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

6. Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

7. Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the suspendoffice post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail

Response:

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Concern (UnFavorable):

9. Customers expressed concern about having to erect a rural mailbox
Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.
10. Concern (UnFavorable):
Customers expressed concern about having to erect a rural mailbox
Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the adminoffice Post Office located admindistance miles away.
11. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
12. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster.
13. Concern (UnFavorable):
Customers expressed concern over a postal representative not being customer oriented
Response:

You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
14. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service
Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
15. Concern (UnFavorable):
Customers felt the cost of postage was increasing while service was decreasing
Response:

You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
16. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the
Response:

Concern (UnFavorable):

17. Customers said they would miss the special attention and assistance provided by the personnel at the75
Response:

18. Concern (UnFavorable):
Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community
Response:

You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

19. Concern (UnFavorable):
Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community
Response:

You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspendoffice Post Office, except for permit mail acceptance.

20. Concern (UnFavorable):
Customers were concerned about mail security
Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

22. Concern (UnFavorable):
Customers were concerned about senior citizens
Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

23. Concern (UnFavorable):
Customers were concerned about senior citizens
Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the adminoffice postmaster for more information.

24. Concern (UnFavorable):
You were concerned about having to travel to another post office for service
Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Kay Vaughan MPOO

Randell Hayes Postmaster

Allison Rizan OPS/CSA

Date: 02/23/2011

Time: 12:30

Total Number of Customers Present:

0 27

Enloe Community Center located at 87 CR
Place: 4330

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
RONALD Thurman	1000 FR 2716 Cooper TX	75432	903-395-4665
Bonnie Johnston	P.O. Box Enloe	75441	903-395-2730
James Jones	P.O. Box 154 Enloe	75441	903-395-2229
Patricia Jones	P.O. Box 154 Enloe	75441	903-395-2229
Lusie Simpson	2271 FM 2949 N Cooper	75432	903-395-2680
Joseph A. Dilleen	2039 FM 1742	75432	903 395 2879
Patsy J. Dilleen	" "	75432	903-395-2879
BOB SPRING Bn	1405-1742		903 445 5019
Carol Stockton	1740 FM 2949 S	75441	903-395-2271
DONNA KING	P.O. Box 2 Enloe TX	75441	903 395-4691
LARRY KING	P.O. Box 2 Enloe TX	75441	903 395-4691
Dave Oyler	1590 TX Hwy 154 Cooper TX 75432	75432	903-395-2555
Patsy Oyler	1590 TX Hwy 154 Cooper TX 75432	75432	903-395-2555
Deloris Gillean	P.O. Box 148 Enloe TX	75441	903-395-4479
Dean Gillean	P.O. Box 148 Enloe TX	75441	903-395-4479
DON MUNDING	3446 FM 2949 Cooper TX 75432	75432	903-395-2774
Albina Munding	" "	"	"

Postal Service Representative (Names and Titles):

Time 12:30

Randell Hayes Postmaster

Allison Rizan OPS/CSA

0

Enloe Community Center located at 87 CR
Place: 4330

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (Favorable):
The Cooper Post Office is not handicap accessible.
Response:
This concern will be addressed by the Postmaster. He will find out what needs to be done to correct this issue.
2. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
3. Concern (UnFavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. Concern (UnFavorable):
You were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
5. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance
Response:
You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
6. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service
Response:
You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.
7. Concern (UnFavorable):
Customers are concerned about the increase in Post Office Box Fee in Cooper.
Response:
The fees are higher in Cooper. If you choose rural delivery there is no charge.
8. Concern (UnFavorable):
Customers are concerned about the additional cost they will have if the Post Office closes. Gas to travel the additional mileage, higher fees for Post Office boxes.
Response:
This will be taken in consideration when a decision is made.
9. Concern (UnFavorable):
At least 3 customers in the community recieve heat sensitive medication. How will it be delivered.
Response:
If your are not home a notice will be left and it will be taken back to the Post Office.

10. Concern (UnFavorable):
Customers were concerned about a change of address
Response:
You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
11. Concern (UnFavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
12. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
13. Concern (UnFavorable):
Customer expressed a concern about irregular hours that the rural route serves the community
Response:
You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located __8__ miles away.
14. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
15. Concern (UnFavorable):
Why does the Post Office promote it's internet address?
Response:
To be competitive with the times.
16. Concern (UnFavorable):
Have you already closed the Ben Franklin Post Office?
Response:
No, it is being studied.
17. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- Concern (UnFavorable):
18. Customers suggest that we leave the small Post Offices open and reduce their hours. Have one employee work 2 hours in one then travel to another. Working up to 3 different Post Offices a day.
Response:
This type of suggestion should be addressed on the questionnaire that was mailed to you. This would not generate enough savings.
- Concern (UnFavorable):
19. Does the Paris Post Office have enough Post Office Boxes to accomadate some of the Enloe customers if they choose to rent a box there instead of Cooper?

Response:

Yes.

20. Concern (UnFavorable):
Customers feel that the closing of the Enloe Post Office is a done deal.

Response:

The Post Office is required to follow required steps in Post Office closings. These steps are monitored to assure that they are completed by our Headquarters office in Washington DC.

21. Concern (UnFavorable):
Customers are concerned about the safe delivery of the medicines?

Response:

If you choose to have your mail delivered by a rural carrier they will deliver to your mailbox.

22. Concern (UnFavorable):
Customer expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located __8__ miles away.

Nonpostal Concerns



01/28/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Enloe Community Center located at 87 CR 4330 on 02/23/2011 from 12:30 to 2:30 to answer questions and provide information about our service.

If you have any questions, you may contact Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Kay Vaughan".

KAY VAUGHAN
Manager, Post Office Operations



A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/03/2011
Fax No: (972) 393-6336



April 25, 2011

The Honorable Herbert Brookshire
Delta County Judge
200 West Dallas Avenue
Cooper, TX 75432-1774

Dear Judge Brookshire:

This is in response to your recent correspondence to the Postmaster General on behalf of the Delta County Commissioners Court, regarding the Ben Franklin, Enloe and Lake Creek Post Offices.

Thank you for sharing the February 28 Delta County Commissioners' Resolution opposing the closing of the Ben Franklin, Enloe and Lake Creek Post Offices. I recognize your interest in ensuring that the citizens of Delta County continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which mail is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. We are also moving to better align our facility network to match today's community activity and usage.

As you are aware, the Postal Service is reviewing postal operations at the Ben Franklin, Enloe and Lake Creek Post Offices. The reviews are ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to the studies and customers will be notified in advance of any changes that may affect service in their area.

Page 2

Additionally, before a Post Office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for writing.

Sincerely,

(signed)

William J. Weagley
Manager, Government Relations Response

DOCKET: 1362636
ITEM NBR: 28
PAGE NBR: 3

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

DISTRICT MANAGER
DALLAS DISTRICT
U S POSTAL SERVICE
951 WEST BETHEL ROAD
COPPELL TX 75099-9998

CONSUMER AFFAIRS MANAGER
DALLAS DISTRICT
U S POSTAL SERVICE
951 WEST BETHEL ROAD
COPPELL TX 75099-9631

557603-Key:POA-GR-03
MISCELLANEOUS
DUE 0324
LMW 0405
EVS 0425
Vita 4/25

RESOLUTION

TO: Ralph Hall, State Representative
John Cornyn, Senator
John Potter, Post Master General

RE: Resolution opposing Post Office Closings


WHEREAS, there are post offices, within Delta County, Texas, that are in danger of being permanently closed; and

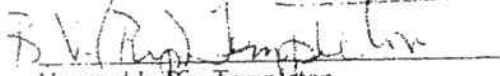
WHEREAS, Delta County, with regards to its citizens, recognizes a need for these post offices to remain open;

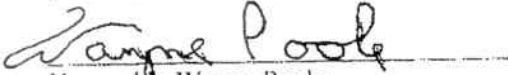
NOW, THEREFORE, BE IT RESOLVED that Delta County Commissioners Court opposes the closing of the post offices located in:

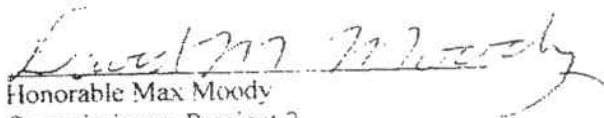
BEN FRANKLIN, 75415
ENLOE, 75441
LAKE CREEK, 75450


DONE IN OPEN COURT, this 28 day of FEB, 2011 upon motion by
RIP TEMPLETON seconded by MAX MOODY
and 5 members of the Court being present and voting "aye".


Honorable Herb Brookshire, County Judge


Honorable Rip Templeton
Commissioner, Precinct 1


Honorable Wayne Poole
Commissioner, Precinct 3


Honorable Max Moody
Commissioner, Precinct 2


Honorable Mark Brantley
Commissioner, Precinct 4

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.
Is reason for discontinuance justified and documented in the record?
If suspended, what type of alternate service customers are now receiving?
Reason for vacancy and information on postmaster/OIC
Number of customers and type of service they received and will receive.
Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
Last three fiscal years of revenue and revenue units.
Decline in service workload/reduction in EAS level, if appropriate.
Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
Information on petitions and congressional inquiries included with Postal Service responses.
Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
Advantages and disadvantages of proposed alternate service.
Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.
Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
Was Post Office used as meeting place?
Was Post Office a shelter for a bus stop?
Did the Post Office have a public bulletin board?
Were government forms available at the Post Office?
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
What is the historical value of the office?
Is an address change necessary?
Will the community identity be preserved?
What are the growth trends (flat, up, down)?
Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)	\$ _____
Fringe benefits 33.5%	\$ _____
Rental costs, excluding utilities	\$ _____
Total annual costs	\$ _____
Less estimated cost of replacement service	- _____
Total annual savings	\$ _____

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date



03/18/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the ENLOE Post Office
Docket No. 1362636

This is to advise you that on 03/30/2011, I will post for public comment a proposal to close the ENLOE Post Office in Delta, Congressional District No. Ralph Hall.

If you have any questions, please call ALLISON RIZAN District Review Coordinator at (972) 393-6485.

VICTOR H BENAVIDES
District Manager
DALLAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



03/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
ENLOE Proposal
Docket No. 1362636 - 75441

Please post the enclosed proposal to close the ENLOE Post Office in the lobby. The proposal must be posted in a prominent place from 03/30/2011 through close of business on 05/31/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (972) 393-6485.

ALLISON RIZAN
Post Office Review Coordinator
DALLAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 03/30/2011

Date of Removal: 05/31/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ENLOE, TX POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Enloe Post Office:

The Postal Service is considering the close of the Enloe Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Enloe Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN
951 W BETHEL RD
COPPELL, TX 75099-9331

For more information, you may call ALLISON RIZAN at (972) 393-6485 or write to the above address.

Thank you for your assistance.



KAY VAUGHAN
951 W BETHEL RD
COPPELL, TX 75099-9331

Date of Posting: 03/30/2011

Posting Round Date:

Date of Removal: 05/31/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1362636 - 75441

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Enloe, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located four miles away.

The postmaster position became vacant when the postmaster retired on January 03, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Unit does not earn over 2 hours

The Enloe Post Office, an EAS-11 level, provides service from 08:30 to 16:00 Monday - Friday, 08:30 to 10:00 on Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 72 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 24 transaction(s) accounting for 24 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,458 (56 revenue units) in FY 2008; \$14,843 (39 revenue units) in FY 2009; and \$13,001 (34 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Enloe Community Center located at 87 CR 4330 to answer questions and provide information to customers. 27 customer(s) attended the meeting.

On January 27, 2011, 72 questionnaires were distributed to delivery customers of the Enloe Post Office. Questionnaires were also available over the counter for retail customers at the Enloe Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 44 unfavorable, and 20 expressed no opinion.

One congressional inquiry was received on April 25, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 8:00 - 4:00, Monday through Friday, and closed on Saturday. There are 62 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
2. **Concern:** Customer expressed a concern about leaving money in the mailbox

Response: The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. **Concern:** Customer expressed a concern about leaving money in the mailbox

Response: The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4. **Concern:** Customer expressed a concern about package delivery and pickup

Response:

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

6. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the suspendoffice post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:**

Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

8. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.

9. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the adminoffice Post Office located admindistance miles away.

10. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical

hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster

12. **Concern:**

Customers expressed concern over a postal representative not being customer oriented

Response:

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

13. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

14. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing

Response:

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

15. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the

Response:

16. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the75

Response:

17. **Concern:**

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

18. **Concern:**

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspendoffice Post Office, except for permit mail acceptance.

19. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
20. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
21. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
22. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the adminoffice postmaster for more information.
23. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
24. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
25. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

26. **Concern:** At least 3 customers in the community receive heat sensitive medication. How will it be delivered.
- Response:** If you are not home a notice will be left and it will be taken back to the Post Office.
27. **Concern:** Customers are concerned about the additional cost they will have if the Post Office closes. Gas to travel the additional mileage, higher fees for Post Office boxes.
- Response:** This will be taken in consideration when a decision is made.
28. **Concern:** Customers are concerned about the increase in Post Office Box Fee in Cooper.
- Response:** The fees are higher in Cooper. If you choose rural delivery there is no charge.
29. **Concern:** Customers are concerned about the safe delivery of the medicines?
- Response:** If you choose to have your mail delivered by a rural carrier they will deliver to your mailbox.
30. **Concern:** Customers feel that the closing of the Enloe Post Office is a done deal.
- Response:** The Post Office is required to follow required steps in Post Office closings. These steps are monitored to assure that they are completed by our Headquarters office in Washington DC.
31. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
32. **Concern:** Customers suggest that we leave the small Post Offices open and reduce their hours. Have one employee work 2 hours in one then travel to another. Working up to 3 different Post Offices a day.
- Response:** This type of suggestion should be addressed on the questionnaire that was mailed to you. This would not generate enough savings.
33. **Concern:** Customers were concerned about a change of address
- Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
34. **Concern:** Does the Paris Post Office have enough Post Office Boxes to accommodate some of the Enloe customers if they choose to rent a box there instead of Cooper?
- Response:** Yes.
35. **Concern:** Have you already closed the Ben Franklin Post Office?
- Response:** No, it is being studied.
36. **Concern:** The Cooper Post Office is not handicap accessible.
- Response:** This concern will be addressed by the Postmaster. He will find out what needs to be done to correct this issue.

37. **Concern:**

Why does the Post Office promote it's internet address?

Response:

To be competitive with the times.

38. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Enloe is an unincorporated community located in Delta County. The community is administered politically by Delta County Commissioners & Judge. Police protection is provided by the Delta County Sheriff. Fire protection is provided by the Enloe Volunteer Fire Deptment. The community is comprised of 33% Retires, 59% Commuters, 3% Self employed, 2% Farmers, 3% Ranchers Source - Officer In Charge - Lauritta Green, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: TK Honey Springfield Spraying Young's Garage Techsys-Chassis Chassis Dynamic WRB INC Crossroad Property RY Construction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Enloe Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|---|--|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for loss of community identity</p> <p>The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.</p> |
|---|--|

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on January 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 40,841 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 30,492
Fringe Benefits @ 33.5%	\$ 10,215
Annual Lease Costs	<u>+ \$ 8,224</u>
Total Annual Costs	\$ 48,931
Less Annual Cost of Replacement Service	<u>- \$ 8,090</u>
Total Annual Savings	<u>\$ 40,841</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Enloe, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located four miles away.

The postmaster retired on January 03, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Enloe Post Office provided delivery and retail service to 72 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 24. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$40,841 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Enloe Post Office and Cooper Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



KAY VAUGHAN
Manager, Post Office Operations

03/30/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ENLOE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



05/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/31/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

ALLISON RIZAN
Post Office Review Coordinator
951 W BETHEL RD
COPPELL, TX 75099-9331



A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Allison Rizan Date: 06/03/2011
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485 Fax No: (972) 393-6336

THE ORIGINAL PROPOSAL TO CLOSE POSTING
WAS REMOVED FROM THE POST OFFICE LOBBY
IN COOPER AND NOT RETURNED. IT WAS POSTED
FOR THE 60 DAY PERIOD - 3/30/11 — 5/31/11

Namann Hagen

POSTMASTER

150 E. DALLAS AVE.

COOPER, TX 75432-9998



Docket: 136263G-75441
Item Nbr: 32
Page Nbr: 1

Date of Posting: 03/30/2011



Date of Removal: 05/31/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Enloe Post Office:

The Postal Service is considering the close of the Enloe Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Enloe Post Office and Cooper Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN
951 W BETHEL RD
COPPELL, TX 75099-8331

For more information, you may call ALLISON RIZAN at (972) 393-6485 or write to the above address.

Thank you for your assistance.

KAY VAUGHAN
951 W BETHEL RD
COPPELL, TX 75099-8331

Date of Posting: 03/30/2011

Posting Round Date:

Date of Removal: 05/31/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1362636 - 75441

Date of Posting: 03/30/2011

Date of Removal: 05/31/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Enloe Post Office:

The Postal Service is considering the close of the Enloe Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Enloe Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN
951 W BETHEL RD
COPPELL, TX 75099-9331

For more information, you may call ALLISON RIZAN at (972) 393-6485 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script that reads "Kay Vaughan".

KAY VAUGHAN
951 W BETHEL RD
COPPELL, TX 75099-9331

Date of Posting: 03/30/2011

Posting Round Date:



Date of Removal: 05/31/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1362636 - 75441

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 05/11/2011

Postal Customers of the Enloe Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Enloe Post Office, which was posted 03/30/2011 through 05/31/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Enloe Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, reading "Kay Vaughan".

KAY VAUGHAN
951 W BETHEL RD
COPPELL, TX 75099-9331

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ENLOE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will not allow for efficient shipment of packages or mail delivery.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would destroy one of the last "community" institutions in the Enloe Community and negatively affect the quality of life here and in other similar small communities on the closing lists.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The Postal Service should adjust its hours of service for the Enloe, Ben Franklin and Lake Creek post offices and use one employee to operate all three offices.

Techsys Charis, Inc. / WRB, Inc. / Crossroads Prop.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

P.O. Box 179 / 108 / 146 / 65

Enloe, TX. 75441

4/11/11



05/12/2011

TECHSEY CHASSIS INC, WRB INC,CROSSROADS PROPERTY

POST OFFICE BOX 179
ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ENLOE. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in cursive script that reads "Kay Vaughan".

Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9331

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ENLOE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I work out of town, and I do not want to put my mail in a mailbox by the side of the road and nor do I want any mail (for example, credit card bills or bank statements) put in my mail box by the road.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *We take pride in our post office. Enloe has had a post office for 114 years. When the post office is closed, our town loses its identity. Our address will be Cooper, not Enloe. This will be a low blow to our community. Our little post office has 72 boxes rented, and so you can tell by this that we in town do not want to get our mail on the route.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Our Post office has 72 boxes rented out to families and a lot of people that get their mail on the route use our post office for mailing letters, packages and purchasing stamps.

Name of Postal Customer

DONNA KING

Signature of Postal Customer

Donna King

Mailing Address

P.O. BOX 2

City, State, and ZIP Code

ENLOE, TX 75441

Date

4-06-11

DOCKET: 1362636

ITEM NBR: 38

PAGE NBR: 4



05/12/2011

KING, DONNA

POST OFFICE 02

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ENLOE. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in cursive script that reads "Kay Vaughan".

Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9331

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ENLOE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
DEVASTATING! THERE IS NO WAY THE RURAL CARRIER CAN REPLACE THE SERVICE OF THE COMMUNITY POST OFFICE.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
THOSE OF US WHO MAIL PACKAGES ARE ALL OVER THE COMMUNITY AND THEY USE THE LOCAL POST OFFICE. WHILE OUR COMMUNITY HAS GOTTEN SMALLER OVER THE YEARS, OUR PERSONAL DEPENDENCY AND LOYALTY TO THE POST OFFICE HAS NOT WAVED AND I DON'T THINK YOU SHOULD TURN YOUR BACK ON US
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
WITH THE MASSIVE COST OF THE US POSTAL SERVICE I CANNOT BELIEVE YOU WOULD SAVE ENOUGH MONEY TO JUSTIFY CLOSING THE POST OFFICE. I JUST DON'T BELIEVE YOU WOULD SAVE ENOUGH MONEY TO JUSTIFY THE HARM YOU WOULD DO TO THE COMMUNITY BY CLOSING THE POST OFFICE. (IT WOULD MAKE MORE SENSE TO STOP ALL RURAL DELIVERY)

JERRY & PATRONIA JONES

Name of Postal Customer

Jerry Jones & Patronia Jones

Signature of Postal Customer

P.O. Box 154

Mailing Address

ENLOE, TEX 75441

City, State, and ZIP Code

4-10-11

Date

DOCKET: 1362636

ITEM NBR: 38

PAGE NBR: 6



05/12/2011

JONES, JERRY AND PATRONIA

POST OFFICE BOX 154

ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ENLOE. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in cursive script that reads "Kay Vaughn".

Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9331



A. Office

Name: ENLOE State: TX Zip Code: 75441
Area: SOUTHWEST District: DALLAS PFC
Congressional District: Ralph Hall County: Delta
EAS Grade: 11 Finance Number: 482900
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Allison Rizan
Title: DALLAS PFC Post Office Review Coordinator
Tele No: (972) 393-6485

Date: 06/03/2011
Fax No: (972) 393-6336

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	3
Favorable comments	0
Unfavorable comments	3
No opinion expressed	0
Total comments returned	3

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance

Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
2. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Nonpostal Concerns

The following nonpostal concerns were expressed

41. Revised proposal: Not appropriate

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 01/10/2011																								
2. Post Office Name ENLOE		3. State and ZIP + 4 Code TX, 75441-9998																										
4. District, Customer Service DALLAS PFC	5. Area, Customer Service SOUTHWEST	6. County Delta	7. Congressional District Ralph Hall																									
8. Reason for Proposal to Discontinue Unit does not earn over 2 hours		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/03/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		12. Hours of Service a. Time M-F Sat Total Window Hours Per Week a. Lobby Time M-F 24 hours Sat 24 hours 39.00																										
13. Number of Customers Served a. General Delivery 0 b. P.O. Box 72 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 72 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 24.30		14. Daily Volume (Pieces) <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>179</td> <td>1,354</td> </tr> <tr> <td>b. Newspaper</td> <td>27</td> <td>22</td> </tr> <tr> <td>c. Parcel</td> <td>13</td> <td>16</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>38</td> </tr> <tr> <td>e. Total</td> <td>219</td> <td>1,430</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>1</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	179	1,354	b. Newspaper	27	22	c. Parcel	13	16	d. Other	0	38	e. Total	219	1,430	f. No. of Postage Meters		1	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	179	1,354																										
b. Newspaper	27	22																										
c. Parcel	13	16																										
d. Other	0	38																										
e. Total	219	1,430																										
f. No. of Postage Meters		1																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 21,458 \$ 14,843 \$ 13,001	b. EAS Step 1 PM Basic Salary (no Cola) \$ 30492	c. PM Fringe Benefits (33.6% of b.) \$10,215																								
16a. Quarters <input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 06/30/2013 Annual Lease \$ 8224 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 0 Cooper schools, 3 Churches Organization Enloe Volunteer Fire Dept Community Center Board Museum		19. Administrative/Emanating Office (Proposed): Name COOPER EAS Level 18 Miles Away 4.4 Window Service Hours: M-F 8:00 - 4:00 SAT closed Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 62																										
18. Businesses in Service Area: No: 0 TK Honey Springfield Spraying Young's Garage Techsys-Chassis Chassis Dynamic WRB INC Crossroad Property RY Construction		20. Nearest Post Office (if different from above): Name COOPER EAS Level 18 Miles Away 4.4 Window Service Hours: M-F 8:00 - 3:45 SAT 8:00 - 9:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 60																										
21. Prepared by																												
Printed Name and Title ALLISON RIZAN		Signature ALLISON RIZAN		Telephone No. AC () (972) 393-6485																								
PO Discontinuance Coordinator Name ALLISON RIZAN		Telephone No. AC () (972) 393-6485		Location COPPELL, TX																								



06/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
ENLOE
Docket Number 1362636 - 75441

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, reading "Victor H. Benavides", written over a horizontal line.

VICTOR H BENAVIDES
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	ENLOE, TX, 75441-9998
EAS Level:	11
District:	DALLAS PFC
County:	Delta
Congressional District:	Ralph Hall
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	72
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	72

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/03/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
12/03/2010	District manager authorization to study.
01/27/2011	Questionnaires sent to customers. Number sent: 72 Number Returned: 64 Analysis: Favorable 0 Unfavorable 44 No Opinion 20
	Petition received. Number of signatures: 0 Concerns expressed:
04/25/2011	Congressional inquiry received: Yes Concerns expressed:
	Customers do not want the Post Office to close.
03/24/2011	Proposal and checklist sent to district for review.
03/18/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
03/24/2011	Proposal and invitation for comments posted and round-dated.
06/03/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 3 No Opinion 0 3
None	Premature PRC appeal received. Concerns expressed:
01/10/2011	Updated PS Form 4920 completed (if necessary).
06/01/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

ALLISON RIZAN	(972) 393-6485
Name/Title	Telephone Number
ALLISON RIZAN	(972) 393-6485
District Post Office Review Coordinator	Telephone Number

Date of Posting: 07/25/2011



Date of Removal: 08/26/2011



FINAL DETERMINATION TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1362636 - 75441

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Enloe, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located four miles away.

The postmaster position became vacant when the postmaster retired on January 03, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Unit does not earn over 2 hours

The Enloe Post Office, an EAS-11 level, provides service from 08:30 to 16:00 Monday - Friday, 08:30 to 10:00 on Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 72 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 24 transaction(s) accounting for 24 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,458 (56 revenue units) in FY 2008; \$14,843 (39 revenue units) in FY 2009; and \$13,001 (34 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Enloe Community Center located at 87 CR 4330 to answer questions and provide information to customers. 27 customer(s) attended the meeting.

On January 27, 2011, 72 questionnaires were distributed to delivery customers of the Enloe Post Office. Questionnaires were also available over the counter for retail customers at the Enloe Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 44 unfavorable, and 20 expressed no opinion.

One congressional inquiry was received on April 25, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 8:00 - 4:00, Monday through Friday, and closed on Saturday. There are 62 post office boxes available.

The proposal to close the Enloe Post Office was posted with an invitation for comment at the Enloe Post Office and Cooper Post Office from March 30, 2011 to May 31, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers questioned the economic savings of the proposed discontinuance
Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community
Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

2. **Concern:** Customer expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. **Concern:** Customer expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspendoffice area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
5. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
- Response:** The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
6. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspendoffice post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
7. **Concern:** Customers expressed concern about collection of outgoing mail
- Response:** The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
8. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.
9. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the adminoffice Post Office located admindistance miles away.
10. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster

12. Concern:

Customers expressed concern over a postal representative not being customer oriented

Response:

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

13. Concern:

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

14. Concern:

Customers felt the cost of postage was increasing while service was decreasing

Response:

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

15. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the

Response:

16. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the 75
- Response:**
17. **Concern:** Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community
- Response:** The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
18. **Concern:** Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community
- Response:** The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
19. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
20. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
21. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
22. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
23. **Concern:** You were concerned about having to travel to another post office for service

- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
24. **Concern:** At least 3 customers in the community receive heat sensitive medication. How will it be delivered.
- Response:** If you are not home a notice will be left and it will be taken back to the Post Office.
25. **Concern:** Customers are concerned about the additional cost they will have if the Post Office closes. Gas to travel the additional mileage, higher fees for Post Office boxes.
- Response:** This will be taken in consideration when a decision is made.
26. **Concern:** Customers are concerned about the increase in Post Office Box Fee in Cooper.
- Response:** The fees are higher in Cooper. If you choose rural delivery there is no charge.
27. **Concern:** Customers are concerned about the safe delivery of the medicines?
- Response:** If you choose to have your mail delivered by a rural carrier they will deliver to your mailbox.
28. **Concern:** Customers feel that the closing of the Enloe Post Office is a done deal.
- Response:** The Post Office is required to follow required steps in Post Office closings. These steps are monitored to assure that they are completed by our Headquarters office in Washington DC.
29. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
30. **Concern:** Customers suggest that we leave the small Post Offices open and reduce their hours. Have one employee work 2 hours in one then travel to another. Working up to 3 different Post Offices a day.
- Response:** This type of suggestion should be addressed on the questionnaire that was mailed to you. This would not generate enough savings.
31. **Concern:** Customers were concerned about a change of address.
- Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
32. **Concern:** Does the Paris Post Office have enough Post Office Boxes to accommodate some of the Enloe customers if they choose to rent a box there instead of Cooper?
- Response:** Yes.
33. **Concern:** Have you already closed the Ben Franklin Post Office?

- Response:** No, it is being studied.
34. **Concern:** The Cooper Post Office is not handicap accessible.
- Response:** This concern will be addressed by the Postmaster. He will find out what needs to be done to correct this issue.
35. **Concern:** Why does the Post Office promote it's internet address?
- Response:** To be competitive with the times.
36. **Concern:** You expressed a concern that they requested and were denied rural delivery service
- Response:** The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Enloe is an unincorporated community located in Delta County. The community is administered politically by Delta County Commissioners & Judge. Police protection is provided by the Delta County Sheriff. Fire protection is provided by the Enloe Volunteer Fire Department. The community is comprised of 33% Retires, 59% Commuters, 3% Self employed, 2% Farmers, 3% Ranchers Source - Officer In Charge - Laurritta Green and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include. TK Honey Springfield Spraying Young's Garage Techsys-Chassis Chassis Dynamic WRB INC Crossroad Property RY Construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Enloe Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 40,841 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 30,492
Fringe Benefits @ 33.5%	\$ 10,215
Annual Lease Costs	<u>+ \$ 8,224</u>
Total Annual Costs	\$ 48,931
Less Annual Cost of Replacement Service	<u>- \$ 8,090</u>
Total Annual Savings	<u>\$ 40,841</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Enloe, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located four miles away.

The postmaster retired on January 03, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Enloe Post Office provided delivery and retail service to 72 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 24. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$40,841 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Enloe Post Office and Cooper Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Enloe Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Enloe Post Office and Cooper Post Office during normal office hours.



Dean J. Granholm
Vice President of Delivery and Post Office Operations

07/25/2011

Date

Date of Posting: 07/25/2011



Date of Removal: 08/26/2011



FINAL DETERMINATION TO CLOSE
THE ENLOE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

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